

A Survivor's Story

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✓ Best Practice Recommendations

- ✓ Make the time to assess vs making judgments
- ✓ Give the patient your attention & make eye contact
- ✓ Don't assume a missed appointment = uncaring pt
- ✓ Build rapport by asking leading questions like:
 - ✓ Is there anything that is keeping you from getting to your appointments?
 - ✓ Are things going well for you in the pregnancy (food, shelter, etc)?
 - ✓ Are there any barriers you have identified that you need help with?