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Innovative Payment Models to Address Socioeconomic Stressors

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Neighborhood Health Plan of Rhode Island



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Neighborhood Health Plan of Rhode Island

- Medicaid health plan founded in 1993 by 13 community health centers in response to the initiation of RIté Care, the Rhode Island Medicaid managed care program
- Mission: In partnership with CHC's to serve high quality, cost-effective health care to RI's at-risk populations
- Covers 92,000 members
- Lines of business include: RIté Care, Children with Special Needs, Substitute Care, and Rhody Health Partners

Incentive Contracting with Community Health Care Centers



- CHC's are safety net providers addressing the full continuum of population needs
- Incentive dollars are paid yearly
- Quality (HEDIS & CQI), EMR/Meaningful Use, and Patient Centered Medical Home
- CQI's have included incentive dollars for women's cancer screening, STI screening for whole CHC population (beyond Neighborhood members)
- Contracting to support hiring of Nurse Case Managers



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Chronic Care Sustainability Initiative

- PMPM \$ for members going to Primary Care Medical Homes (PCMH)
- Utilization reporting to PCMH
- Participation in Executive, Steering, and Evaluation Committees



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Focus on Socioeconomic Stressors

- Health Risk Assessments incorporate extensive screening on housing, finances, socioeconomic barriers to care, behavioral health needs
- Home visits – meeting members in their communities
- Community Outreach Workers
- Peer Navigators in Communities of Care
- Integrated Pain Management Initiative: employs holistic NCM's to address socioeconomic stressors and introduced new benefit of Complementary Alternative Services to Medicaid beneficiaries



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MCO's Impact on Patient Safety

- Health plans effect change not only by what they cover and support but also by what they scrutinize
- Opiate Analgesic Utilization Program
 - Decreased Oxycontin utilization in membership by over 70 % over 3 years (2008-2011)
- Notification of prescribers and OB-gyn's when a prenatal vitamin is followed by a Category X or D medication

Future Endeavors – Dual Eligible and Basic Health Plan

- Building ties with multiple community supports
- Care Plans to include non-traditional benefits to address SE stressors
- Respite care for caregivers, grocery and meals delivery services, referral for legal aid, housing stabilization providers, cell phones for health related communications



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QUESTIONS?

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